

GCCCD Emergency Preparedness Survey (Pilot) Results

Administered Districtwide by
Department of Public Safety
November 20-30, 2020



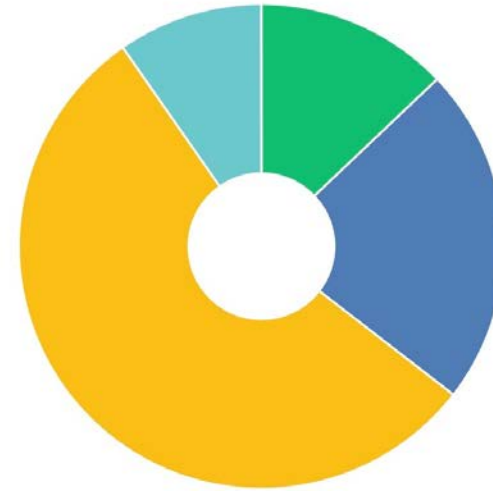


Demographics & General Information

Survey link disseminated via Remote Report on 11/20/20; closed 12/1/20

- **Total # of questions: 10**
- **Total # of questions skipped: 0**
- **Total # of respondents: 31 /TOTAL GCCCD**
 - Employee affiliations & participation:
 - ✓ Administration: 4 out of 106
 - 12.9% of all survey respondents
 - **3.8% of all administrators**
 - ✓ Faculty: 7 out of 1500
 - 22.5% of all survey respondents
 - **.47% of all faculty**
 - ✓ Clerical/Other Staff: 17 out of 327
 - 54.8% of all survey respondents
 - **5.2% of all clerical/other staff**
 - ✓ Facilities/Maintenance/Custodial: 3 out of 375
 - 9.68% of all survey respondents
 - **3.75% of all facilities/maintenance/custodial**

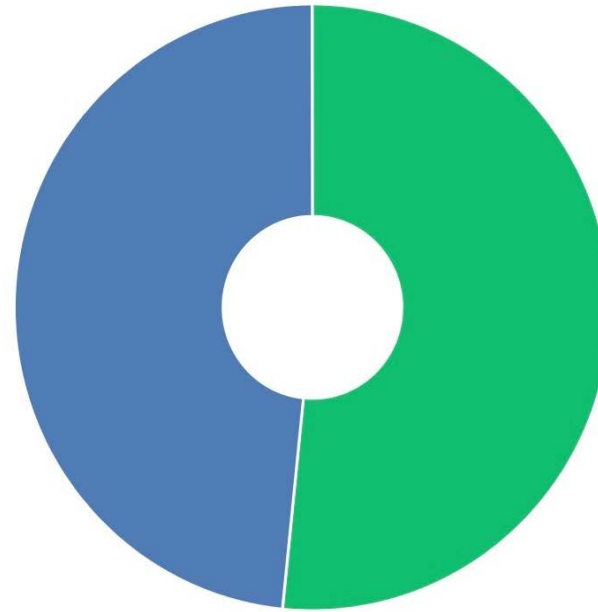
Q1. What is your affiliation?



Answered: 31 Skipped: 0

Administration	12.9%	4
Faculty	22.58%	7
Clerical/Other Staff	54.84%	17
Facilities/Maintenance/Custodial	9.68%	3

Q2. Do you know how to find your Districtwide Emergency Plan?

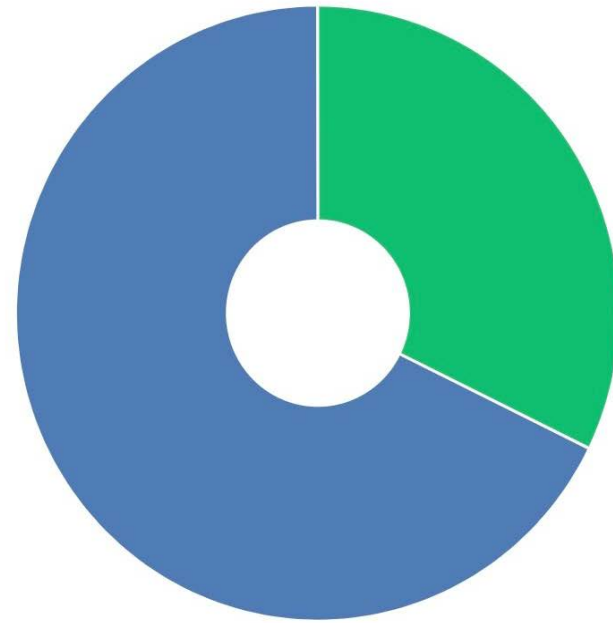


Answered: 31

Skipped: 0

Yes	51.61%	16
No	48.39%	15

Q3. Do you know your individual role in the plan?

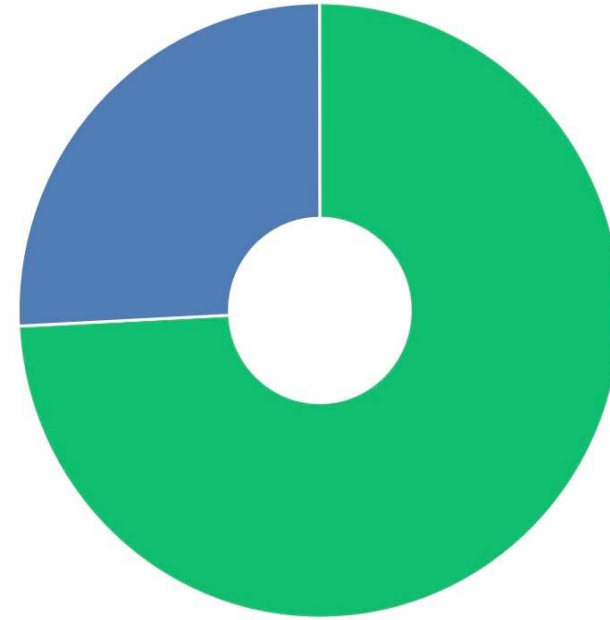


Answered: 31

Skipped: 0

Yes	32.26%	10
No	67.74%	21

Q4. Do you feel prepared for an emergency fire situation?

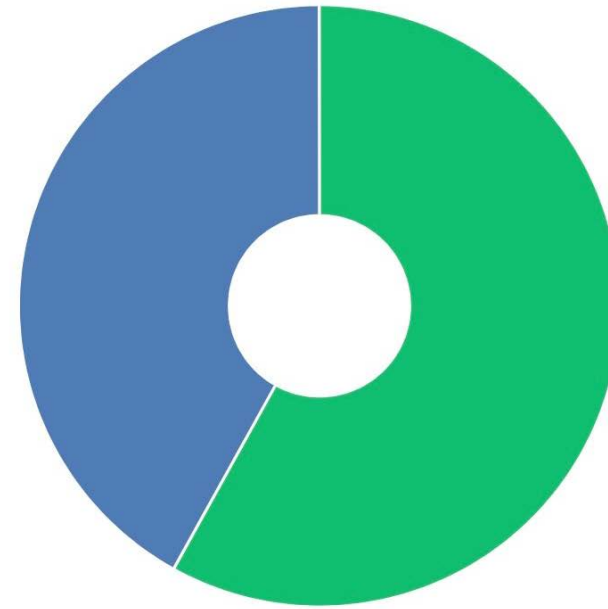


Answered: 31

Skipped: 0

Yes	74.19%	23
No	25.81%	8

Q5. Do you feel prepared for an emergency natural disaster?

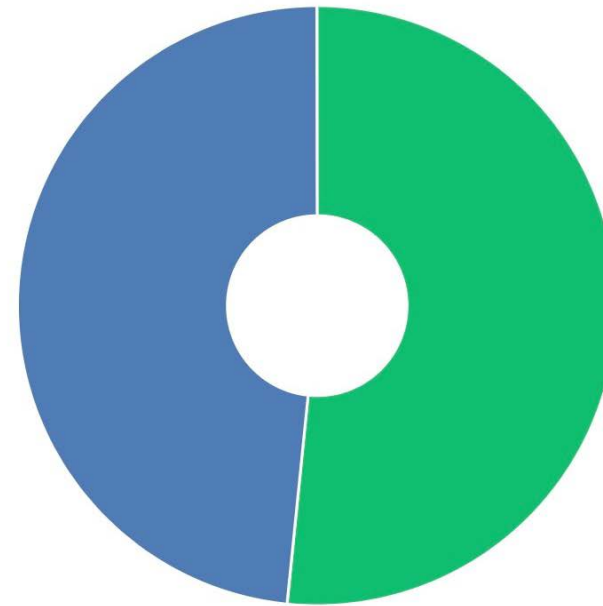


Answered: 31

Skipped: 0

Yes	58.06%	18
No	41.94%	13

Q6. Have you participated in preparedness exercises or trainings at GCCCD?

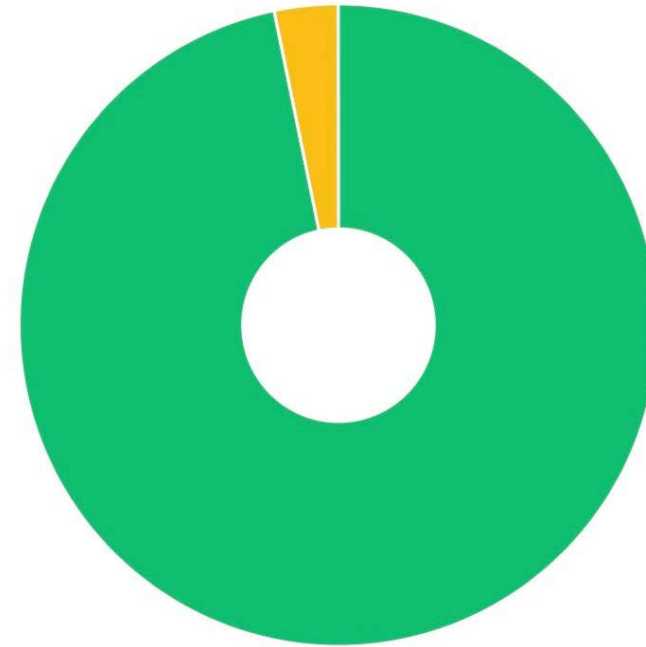


Answered: 31

Skipped: 0

Yes	51.61%	16
No	48.39%	15

Q7. Do you feel there is value to preparedness drills and exercises?



Answered: 31

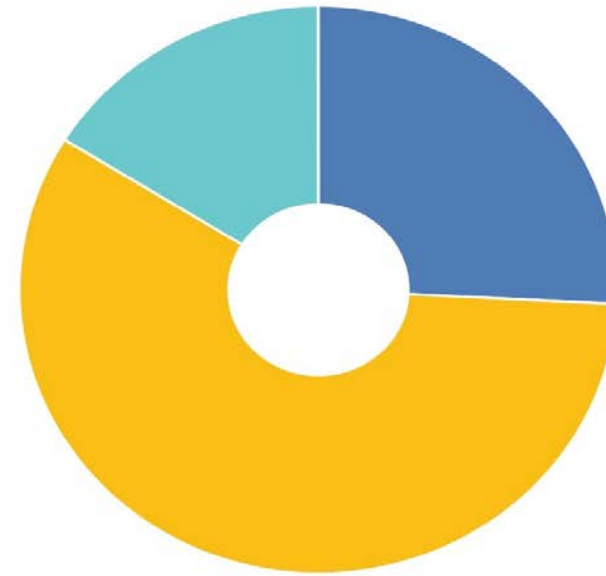
Skipped: 0

Yes	96.77%	30
Other (please specify)	3.23%	1

Q8. How would you describe GCCCD's overall readiness?

Row Total	1- Not ready at all	2	3 - Somewhat prepared	4	5- Extremely prepared
31	3 9.68%	7 22.58%	12 38.71%	6 19.35%	3 9.68%

Q9. How would you describe the attitude of most people on campus as it relates to emergency preparedness?



Answered: 31

Skipped: 0

Excellent	0%	0
Good	25.81%	8
Fair	58.06%	18
Poor	16.13%	5

Q10. Why do you think people on campus avoid or embrace emergency preparedness?

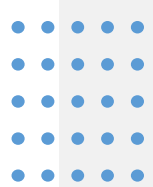
Sampling of answers (partial or full responses)

- ✓ Time and resources.
- ✓ Interrupts classroom instruction.
- ✓ Uninformed and don't know what to do.
- ✓ Classified staff not involved in the process. Drills not taken seriously in my department.
- ✓ Don't understand the value in it.
- ✓ Lack of training and exercises.
- ✓ Training for fires, earthquakes and active shooters should be mandatory.
- ✓ It's not part of the GCCCD culture.
- ✓ Lack of emergency preparedness awareness.

Q10. Why do you think people on campus avoid or embrace emergency preparedness?

Continued...

- ✓ Don't think we know what's expected of us or how to do it.
- ✓ The fact I have not participated in any trainings and am unfamiliar with my role as an administrator means we are not prepared. It is important to have mandatory, regular trainings and refreshers.
- ✓ People do not know our plan(s) or because they do not believe they have a role other than evacuating a building.
- ✓ They want to be prepared but leadership is questionable.
- ✓ Some avoid while others embrace.
- ✓ The campus is reactive instead of proactive.
- ✓ Lack of relatability and want to avoid responsibility.



Survey Results: Summary

STRENGTHS

- Prepared for a fire situation
- Value in preparedness drills and exercises

CHALLENGES

- Lack of knowledge of EOC location
- Lack of knowledge and expectations of individual role in plans
- Lack of preparation for a natural disaster
- Lack of prioritization and participation in exercises and/or training
- Less than optimal engagement and/or buy-in from leadership
- Lack of overall emergency readiness state across GCCCD
- Less than optimal attitude across GCCCD specific to emergency preparedness



Survey Process Summary

STRENGTHS

- 31 respondents completed the survey without skipping any questions
- Respondents, for the most part, gave thoughtful responses to Q.10
- Survey was short making it easier to engage users

CHALLENGES

- Survey disseminated via only one mechanism (Remote Report)
- Only 31 respondents completed the survey
- Survey only advertised once; subsequently results stopped coming in only days after launch

Suggestions for Follow-up

- Create online training (VRC)
- Administer the same survey November 2021 or consider revamping survey
- Develop, and widely disseminate (website, email, other), a one-page FAQ addressing knowledge gaps (where possible)
- Make emergency preparedness a larger part of orientation
- Conduct more frequent training opportunities districtwide
 - Quarterly (ideally) or bi-annual leadership training/exercises (EOC Committees + others)
 - Offer on Zoom, as appropriate, to engage a larger audience
 - Develop 30 minute or one-hour long workshops and deliver throughout the year
- Develop National Preparedness Month program and roll out each September
- Overall, more advertising and communication throughout the year about emergency preparedness, where to find internal information, events internally and within the San Diego community, tips, etc.

How will **you**
help further
emergency
preparedness
awareness,
education and
training?



Pictured: EOC - Full-Scale Exercise – UC San Diego Health, April 2018